

We are a partnership project developed to support families and prevent them from needing social services support.

FAMILIES THROUGH CRISIS



Services on offer:

Specialist Welfare Benefits Advice through North East Law Centre

Including casework and challenging decisions.

Advocacy through Connected Voice

Support to make informed decisions and speak up for themselves.

Support through a Family Link Worker through Changing Lives

Practical support, linking the family with services relevant to their circumstances.

Families Through Crisis is funded by the Big Lottery Help Through Crisis Fund. North East Law Centre is working in partnership with Changing Lives, Connected Voice Advocacy Service and Newcastle City Council (strategic partner).
For more information visit: nelawcentre.co.uk/projects/families-through-crisis

Referring into the Families Through Crisis Service

We welcome referrals from families in Newcastle. If you or a family member has mental health difficulties and are struggling to access information and help to get through a crisis, get in touch and see if we can help.

We also take referrals from other support organisations that might be aware of families who would benefit from the support that this service can offer.

An individual can be supported by one or all elements of the Families through Crisis Service depending on their needs. Referrals can also be made across the three elements of the project.

How to make a referral

Referrals can be made directly to the Families through Crisis partner agencies as follows.

Specialist Welfare Benefits Advice - reception@nelawcentre.co.uk or 01912304777

Advocacy Support - advocacy@connectedvoice.org.uk or 0191 235 7013

Support through a Family Link Worker – : victoria.smith@changing-lives.org.uk or 07701381282