



Our Advocacy Services

Connecting you to free, high quality,
ethical and independent advocacy.

Rights · Voice · Decisions · Services · Action

www.connectedcoice.org.uk/advocacy

What is Advocacy?

We are here to listen, to help you be heard and secure your rights. Our award-winning advocacy service is free, independent, confidential and on your side. We help people in different situations through our specialist community and statutory services.

Find out more and make a referral:

Call 0191 235 7013
email advocacy@connectedvoice.org.uk
Or visit our website to make a referral:
www.connectedvoice.org.uk

Our highly experienced and friendly advocates can help you:

- Understand your rights
- Explore your choices
- Access information
- Ensure decisions are made with your wishes at the centre
- Find your way through health, social care or legal systems
- Keep safe from abuse

Our Awards

- Accredited Advocacy Quality Performance Mark (QPM)
- Outstanding Contribution to Equality and Diversity, National Advocacy Awards 2023
- Outstanding Advocacy Service, National Advocacy Awards 2022 and 2018



Highly values-led organisation with a passionate, dedicated, skilled and knowledgeable



Our community services **Commissioned services**

We provide a range of free services for adults in the community in vulnerable circumstances.

Newcastle and Gateshead

Health and Care Advocacy: supports adults with health and social care issues belonging to any of the following groups:

- Ethnically marginalised communities
- Mental health needs
- Learning disabilities
- Physical disabilities
- Over 55 years old
- LGBTQIA+ communities

Help Through Crisis Advocacy: A partnership with North East Law Centre and Changing Lives to offer advocacy to access services and uphold rights, to give welfare rights advice, and offer practical support for housing, food and fuel to Newcastle residents.

Northumberland and Tyne & Wear

Hate Crime Advocacy: supports people who have been targeted because of race, religion, sexual orientation, disability or transgender identity.

We offer advocacy on an individually funded basis in line with people's unique needs.

Personal Injury: supports claimants as part of their rehabilitation team.

Child Protection and Court of Protection: supports people through court processes.

Our out-of-area statutory support includes:

Relevant Person's Representative: supports residents who are placed in a care home in the North East of England.

Independent Mental Health Act Advocate (IMHA): supports people detained under sections 2 and 3 of the Mental Health Act.

Independent Mental Capacity Advocate (IMCA): supports people who lack capacity to make certain important decisions and challenge safeguards restricting their liberty.

We are also commissioned to provide an enhanced **Independent Mental Health Act Advocate (IMHA)** to support people detained under the Mental Health Act in Mitford (the national autistic unit) at Northgate Hospital.

Thank you to our funders



Find out more or make a referral

If you would like to make a referral to any of our services for yourself or for someone else, please fill in a referral form on our website or alternatively email or phone us for more information. BSL and community language interpreters are available.

Connected Voice Advocacy
One Strawberry Lane
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NE1 4BX

advocacy@connectedvoice.org.uk
0191 235 7013



www.connectedvoice.org.uk

Please ask us if you would like a large print copy of this leaflet

Connected Voice is a registered charity (number 1125877) and company limited by guarantee (number 6681475) registered in England and Wales. Our registered office is as above.