



Our Advocacy Services

Connecting you to free, high quality,
ethical and independent advocacy.

Rights · Choices · Decisions · Actions

www.ConnectedVoice.org.uk/advocacy

What is Advocacy?

Advocacy is taking action to help people say what they want, secure their rights, represent their interests and obtain services they need. Advocates work in partnership with the people they support and take their side. Advocacy promotes social inclusion, equality and social justice.

Our advocates are:

Independent
Free
Confidential
On your side

Our Advocates can help you with things like:

- Understanding your rights
- Helping you to get the services and support you need
- Finding information and dealing with letters and phone calls
- Supporting you to keep safe from abuse

Volunteer with us

We recruit, prepare and support volunteer advocates for some of our work. For more information see our website or contact us.

Our Awards

- Accredited Advocacy Quality Performance Mark (QPM)
- Outstanding Advocacy Service, National Advocacy Awards 2018

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Highly values led organisation with a passionate, dedicated, skilled and knowledgeable team



Our community services

We provide a range of services for adults in the community in vulnerable circumstances.

Newcastle and Gateshead

Health and Care Advocacy: supports adults with health and social care issues. If you belong to any of the following groups we may be able to help you speak up for yourself, find out about your rights, make decisions and choices or get services or support:

- Black, Asian and Minority Ethnic (BAME) community
- Mental Health needs
- Learning Disabilities
- Physical Disabilities
- Over 55 years old
- Lesbian, Gay, Bisexual, Transgender

Families Through Crisis Advocacy: supporting families in crisis in Newcastle only.

Northumberland and Tyne & Wear

Hate Crime Advocacy: supports people who have experienced, or are at risk of hate crime.

Our statutory services in Gateshead

Independent Mental Health Act Advocate (IMHA) to support people detained under sections 2 and 3 of the Mental Health Act.

Independent Mental Capacity Advocate (IMCA) to support people who lack capacity, and do not have friends or relatives to support them, to make certain important decisions, and challenge safeguards restricting their liberty.

Independent Care Act Advocate (ICAA) to support people's involvement in care and support assessment, planning and review and safeguarding processes.

Other services

We also offer advocacy on an individually funded basis, including out-of-area statutory cases, personal injury claimants, assistance in court and specialist advocacy for people with autism. Please contact us for more details.



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I used the Advocacy Service at the times when I was most ill. They helped me to survive

Connected Voice

Advocacy

Visit our website to learn about other services in the Connected Voice family

Thank you to our funders



Find out more or make a referral

If you would like to make a referral to any of our services for yourself or for someone else, please fill in a referral form on our website or alternatively email or phone us for more information. BSL and community language interpreters are available.

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www.ConnectedVoice.org.uk

Please ask us if you would like a large print copy of this leaflet

Connected Voice is a registered charity (number 1125877) and company limited by guarantee (number 6681475) registered in England and Wales. Our registered office is as above.