

Spotlight

Learning and Development

Featuring:

JET and Handcrafted

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Cover photo: Four Connected Voice staff members having a meeting with presentation in a room at One Strawberry Lane



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About this magazine

Connected Voice Magazine is currently published four times a year. From 2025, however, the magazine will be published twice a year - once in Spring and again in Autumn.

We aim to make sure all information is correct and up to date but we do not accept liability for any mistakes that may inadvertently appear. Views and opinions in this magazine are not necessarily those of Connected Voice.

If you have any queries about this magazine email connect@connectedvoice.org.uk

Issue 21: Learning and Development

The Winter 2024 issue of Connected Voice Magazine is all about Learning and Development, and how staff and volunteers working in the voluntary sector benefit greatly from ongoing training and development.

We hear from Connected Voice Deputy Chief Executive Giovanni Spatuzzi about the importance of learning and development both within and beyond the sector, and why we felt compelled to make this the focus of our Winter 2024 issue.

For our Newcastle Spotlight feature, we speak to JET (Jobs, Education and Training) about their current employment and skills-related projects, and what these might

look like going forward. And for our Gateshead Spotlight feature, we speak to Handcrafted in Deckham about their unique variety of projects and initiatives.

We also hear from our Volunteering team about the opportunities for learning and development on offer via our Volunteer Coordinators' Network meetings in Newcastle and Gateshead. There are also plenty of insights from elsewhere in the Connected Voice team, including from our Support and Development, Health Equity and Advocacy teams.

We hope you enjoy our final Connected Voice Magazine of 2024! ●

Learning and Development

Giovanni Spatuzzi
Deputy Chief Executive



Across Newcastle and Gateshead, the voluntary, community and social enterprise (VCSE) sector thrives on the dedication of its volunteers, trustees, and staff. This sector is the backbone of community support and wellbeing, driving positive change and fostering social cohesion. At the heart of this is a commitment to continuous learning and development, which is crucial as we navigate a rapidly changing and increasingly complex world.

For service users, learning and development provide opportunities to gain new skills, build confidence, and improve their overall quality of

“By prioritising learning and development, the VCSE sector in Newcastle and Gateshead can build a more resilient, inclusive, and vibrant community, where everyone has the opportunity to thrive.”

life. By participating in educational workshops and programmes, they become more empowered to contribute to their communities and take charge of their personal growth.

Volunteers, the unsung heroes of the VCSE sector, benefit greatly from ongoing training and development. It enhances their capabilities, making them more effective in their roles and enabling them to provide better support to those in need. This, in turn, strengthens the volunteer network and increases its impact on

the community.

For staff, professional development is crucial for staying ahead of evolving challenges and maintaining high standards of service delivery. Continuous learning ensures they are equipped with the latest knowledge and skills to best meet the needs of the people they serve. By prioritising learning and development, the VCSE sector in Newcastle and Gateshead can build a more resilient, inclusive and vibrant community, where everyone has the opportunity to thrive.

This VCSE work is showcased in our two Spotlight articles on page 4, which features JET (Jobs, Education and Training), and page 12, which features Handcrafted, both of whom offer learning and development opportunities to people from Newcastle and Gateshead. Elsewhere, on page 9, we highlight the learning and development that volunteer coordinators and managers have gained from our regular Volunteer Coordinators' Network meetings in Newcastle and Gateshead.

You'll also hear from our Support and Development team about the wide range of training they offer, and our Head of Advocacy will take you through our Self-Advocacy workshops. Elsewhere in the issue, you'll find out more about our unique Haref Allies programme, and all the UKSPF-funded digital skills training we've delivered and facilitated over the course of this year.

I hope you enjoy this issue and welcome any questions you may have! ●

Spotlight: JET



JET was originally established in 2001 as part of Newcastle City Council's ESOL (English for Speakers of Other Languages) service, going on to become a registered charity in its own right in April 2006.

www.jetnorth.org.uk

What does your organisation do?

JET (Jobs, Education and Training) was formed in the early 2000s after it was recognised that there was a gap in service provision to help those who were either from the settled ethnic backgrounds in the city, or newly arrived in the UK, to overcome some of the challenges they faced searching for work, training and work experience, as well as integrating into society and their local communities. JET exists to provide continuous support on these matters.

Tell us about your key projects

Over the last year, we at JET have been working on two key projects: the Wise Group - Relational Mentoring Programme, and the Talent Pool and Pathways Programme.

Through the Wise Group - Relational Mentoring Programme, we have supported more than 100 people across Newcastle and Sunderland who were considered economically inactive to access services such as ESOL, IT support, training, wellbeing activities, and even actual job searches, where possible.

Through the Talent Pool and Pathways Programme, we have supported more than 100 people who were 'nearer' the labour market with referrals into specific training for a variety of career

routes. Many of these people have now secured employment in various sectors.

These programmes will potentially be ending at the end of March 2025, however we aim to continue offering similar support, as we see its encouraging results daily. Alongside these programmes, JET has careers advisors working on the National Careers Service programme who see around 1,200 people per year, helping them to update and improve their CVs, look and apply for jobs, and recommend suitable career pathways. Our main goal is to help people take steps out of poverty and towards employment, while also supporting their mental health and wellbeing.

“Our main goal is to help people take steps out of poverty and towards employment, while also supporting their mental health and wellbeing.”

Of course, we cannot fail to mention The Wicker Chair Coffee Shop and Deli, JET's trading arm, which was refurbished earlier this year with support from The National Lottery Community Fund. Its focus is on training and ethical food consumption, with a menu developed specifically to reduce food waste, in partnership with FareShare North East. The coffee shop and deli also allow us to offer employment and training opportunities, which was the primary initial focus.

We provide breakfast and lunch to workers and FareShare volunteer based in the building, as well as to the general public. We also offer affordable bespoke buffets - please ask us for more information on these, or visit the JET website.

How has Connected Voice supported you?

In this current challenging climate, keeping the support we offer our clients to the highest standards is tough, and it wouldn't be possible without the support available from other local organisations.

“**Connected Voice is an organisation particularly close to our hearts.**

Connected Voice is an organisation particularly close to our hearts, as they have provided us with useful information, training, and links to other programmes and organisations.

They have also supported us, together with many other voluntary sector organisations, to lobby for fairer funding allocations for smaller charities - particularly

through the UK Shared Prosperity Fund (UKSPF) - with positive outcomes.

What do people say about your organisation?

“**Thank you for serving me so respectfully, and for giving me more motivation to find a job and helping me in my job search.**

“**I love my classes - I learn and also have fun!**

“**Thank you for your support. I wish I had known about JET before.**

To get in touch with JET, please email julie22@jetnorth.org.uk, or give us a call on 0191 273 5761.

You can also visit our website at www.jetnorth.org.uk ●

Photo: Some of the Jet staff posed for a group picture



How the Connected Voice team can help you learn

Jeremy Cain

Support and Development Coordinator,
Connected Voice



Our Support and Development Coordinator Jeremy Cain discusses his journey with Connected Voice's free training programme

In 2019, I was asked to take over the running of a small charity. While I'd been working in the voluntary sector for 20 years, this was a new experience, and a slightly terrifying one. I had to get my head around all sorts of things, from bringing in funding, to writing policies, to sorting out the IT. Unsurprisingly, it was the steepest of steep learning curves. If only I had known about Connected Voice.

Although, to be honest, I *did* know about them. I had even become a member. But I didn't know about all the ways they could have helped me. Now that I work for Connected Voice, I regularly kick myself for not having made more of an effort to find out. It would have made my life so much easier!

Still, you live and learn. Which brings me to my point: it's good to learn. Why? Maybe just for the joy of it - learning is always worth doing just for its own sake. But learning is also useful - it helps you to do things better, quicker, and with a lot less stress. Back in 2019, that was everything I wanted.

So, how can Connected Voice help you to learn? Start by having a look at our [free training programme](#). We have some very useful courses on funding strategy and effective bid writing. And perhaps less obvious, but just as useful (I promise you), you can learn about monitoring

and evaluation, or your roles and responsibilities as a trustee. And these are just four of the many courses we currently offer.

Of course, going on a training course isn't the only way to learn. Our colleagues working in other VCSE organisations are often experts in their field and usually more than happy to answer questions. Recognising this, Connected Voice organises regular VCSE networking events to bring people together so they, and you, can swap ideas and dispense pearls of wisdom. Be there and share.

Finally, our Support and Development Officers know a thing or two; and when they don't know something, they'll know someone who does. What's more, they're just waiting for you to get in touch. In fact, they'll be disappointed if you don't.

Is there anything more useful than learning? A motorised ice cream cone? A hamster leash? A self-stirring mug? I think not (and yes, these things really do exist). So, take a look at our website, www.connectedvoice.org.uk, or get in touch directly at connect@connectedvoice.org.uk, and let's see how we can help.

Be better, be quicker, be less stressed. You know it makes sense. ●

Introducing our Self-Advocacy workshops

Jane Kingston

Head of Advocacy, Connected Voice



Our Head of Advocacy Jane Kingston introduces our Self-Advocacy workshops and explains how these have evolved

One of the principles of Advocacy is to empower others. As Independent Advocates, our team encourage and support people to speak out for themselves when possible, and to sit alongside them and help this process.

In 2023, we received funding from the Linden Family Trust to spend time with 48 people across nine skills building workshops. We limited numbers to

“Our team encourage and support people to speak out for themselves when possible, and to sit alongside them and help this process.”

six people per workshop to ensure people had attention and time and felt engaged. Each session lasted three hours. We delivered sessions in person and some online.

To remove barriers for people joining the sessions, we reimbursed transport costs, provided refreshments, arranged interpreters, and held sessions online when requested. We gathered information on the people that attended and, when we discovered that 42% of learners were Farsi speaking, our Iranian Advocate facilitated extra workshops in their native language to make it easier for them to fully participate.

As with all good training, the workshops

had clear learning outcomes and a clear framework for measuring their success.

- Part 1: What is self-advocacy?
- Part 2: Who are you?
- Part 3: Communication
- Part 4: Managing emotions
- Part 5: Tackling the problem
- Evaluation after session

Each session explored these topics in depth, providing information and allowing for reflection time and the sharing of experiences in the group setting. We established clear ground rules at the beginning and ensured that everyone was encouraged and felt comfortable to speak out. The course had a practical focus, so we provided actions for people to take away and complete in their own time. The workbook provided was theirs to take away and the app (introduced below) is available to use anytime and anywhere.

We also make it clear that if anyone needs more support, they can come back and speak to an Independent Advocate for guidance on an issue, or to access Advocacy support.

Furthermore, we reviewed some learning from delivering the training to people with wider health or communication needs. That said, gathering feedback and capturing

outcomes can be difficult to do in the short term, as people need time to absorb the learning and put it into practice.

At Connected Voice, we have different ways of gathering people's feedback. We sent out anonymous surveys a few weeks after the workshop ended, asking for views on the training course experience as well as the Toolkit and app.

The courses we ran in 2023 helped us to create a final version of the Self-Advocacy Toolkit booklet, so we are proud to be able to say this was co-produced by the people who use our Advocacy services.

Overcoming challenges in training

There were some common issues we encountered in facilitating events for people dealing with multiple health-related issues, disabilities, and/or experiencing personal issues around their social care. We did our best to manage these by:

- Sending out reminders prior to appointments (by text and phone call).
- Rearranging sessions for more suitable dates.
- Giving participants the opportunity to attend on different dates.

- Offering travel money where required.
- Putting on extra sessions as per demand.

What's next for Self-Advocacy?

In 2024, we have built on the successes of 2023 and have delivered four more workshops.

The updated Self-Advocacy Toolkit also helps a person to consider the following topics:

- What is self-advocacy?
- How to problem solve
- How to be more assertive
- How to negotiate
- Managing emotions
- How to use DIY Advocate®

Our offer

Our digital tool DIY Advocate® is free for anyone to use, so please share widely - you can find further details of this by visiting our dedicated [DIY Advocate® page](#).

The Self-Advocacy training discussed here is available to purchase from Connected Voice Advocacy. For more information, contact our team at advocacy@connectedvoice.org.uk, or give us a call on 0191 235 7013 ●

Photo: Three of Connected Voice's Independent Advocates having a meeting at One Strawberry Lane in Newcastle upon Tyne



Learning and development in volunteering

Nimerta Virdee and Laurie Zebik

Volunteering Voice and Engagement Manager;
Gateshead Volunteering Development
Coordinator, Connected Voice

Our Volunteering Voice and Engagement Manager Nimerta Virdee and Gateshead Volunteering Development Coordinator Laurie Zebik discuss the role of learning and development in their volunteering projects

Our volunteering team at Connected Voice recognise and value the importance of professionals who support and manage volunteers and their learning and personal development. We host engaging Volunteer Coordinators' Network meetings across Gateshead and Newcastle that play a vital role in bringing together professionals involved in volunteer management to share experiences, best practice, address common challenges and explore innovative ways to enhance volunteer support and experience.

“By connecting with other volunteer management professionals, those supporting volunteers can strengthen their skills.

The Network meetings allow for continuous learning and development based on feedback given from members on the topics and themes they would like to explore and develop their understanding and knowledge in.

The Network meetings are incredibly valuable, as we all know that the climate of volunteering is ever evolving, and this is evident in changes surrounding volunteering since the pandemic. Meeting every quarter throughout the year gives professionals the opportunity to stay up to date with best practice and advice. By connecting with other volunteer management professionals

those supporting volunteers can strengthen their skills, expand their knowledge, and grow in confidence, which in turn positively impacts the experience of the volunteer.

These Network meetings also allow the team at Connected Voice to develop our knowledge and learning as an infrastructure organisation, ensuring we are delivering meaningful and informative meetings.

Gateshead Volunteer Centre delivered their July Network meeting on the theme of neurodiversity in volunteering and had the pleasure of being joined by speakers Nic Cook (formerly of Difference North East), Rhoda Morrow (Young Women's Outreach Project), Jay Dixon and Karl (North East Autism Society) and Steph Downey (NHS Choices College).

The purpose of this meeting was to share best practice in supporting neurodivergent volunteers and to listen and learn from the experts in this area. It was also an opportunity to ask questions and reflect on any learning and how to implement this with volunteers and potential volunteers.

Over the last 12 months, the Connected Voice Volunteering team has expanded into Newcastle via the North of Tyne Volunteering Development and Social Action Programme, an ambitious programme with learning and development at its core. This programme is funded by the UK Shared

Prosperity Fund (UKSPF) and administered by the North East Combined Authority (NECA). In Newcastle, Connected Voice has also partnered with Volunteering Matters, who run Volunteer Centre Newcastle, to deliver this programme.

This work in Newcastle embedded a Volunteering Voice and Engagement project which has captured the success and challenges, including the learning and development needs, that volunteer-involving organisations are experiencing across the city. One of the biggest asks was for a Volunteer Coordinators' Network for Newcastle, and this is one of the key initiatives that the programme has been able to establish in 2024.

Learning has also been a more structured part of this volunteer development programme, as we were able to fund specific training for volunteer coordinators. We listened to what volunteer coordinators wanted and arranged for training on neurodiversity delivered by Children North East, LGBTQIA+ training delivered through Curious Art's Proud Allies, and are also looking forward to a refugee and asylum seeker inclusion training that will be delivered by the West End Refugee Service (WERS) in early 2025.

Volunteers themselves have also been included in learning and development in Newcastle. The programme has recently been able to offer free digital training to volunteers across the North of Tyne via the training platform High Speed Training. This platform offers 180+ courses, many of which are accredited.

“ We listened to what volunteer coordinators wanted and arranged for training on this. ”

With the financial climate for VCSEs continuing to prove challenging, we expect volunteering and volunteers to become even more critical in maintaining the services and community action that our sector provides. As such, it is going to be more important than ever for volunteer programmes to be well resourced, not just in terms of funding, but also in terms of the knowledge, skills and understanding of the volunteers and the staff that support them.

To become part of Gateshead and/or Newcastle Volunteer Coordinators' Networks, please email volunteering@connectedvoice.org.uk for Gateshead, and nimerta.virdee@connectedvoice.org.uk for Newcastle ●

Photo: Attendees listening to a presentation at a recent Gateshead Volunteer Coordinators' Network Meeting



Delivering free digital skills training to VCSE organisations in Gateshead

Alessandra Mondin

Gateshead Digital Inclusion Health and Social Care Project Manager
Connected Voice



Alessandra Mondin discusses the successful delivery of free digital skills training to VCSE organisations across Gateshead

Thanks to funding from Gateshead Council via the UK Shared Prosperity Fund (UKSPF), we at Connected Voice have been able to roll out a series of free digital skills trainings for VCSE organisations working in Gateshead.

There has, historically, been a lack of funding for the VCSE sector for digital inclusion projects, as well as a lack of training opportunities compared to the statutory and private sectors. The recently announced increase in Employer National Insurance Contributions has also seen many

“Through our work in this arena, it has become increasingly apparent that the digital skills gap is growing wider and wider.

organisations reducing or abandoning plans for digital transformation - but with the vast majority of essential services now being delivered online, from the perspective of the communities we serve, can we really afford not to prioritise digital inclusion?

Through our work in this arena, it has become increasingly apparent that the gap between general digital and tech innovation, knowledge and skills and the knowledge and skills that many VCSE organisations possess is growing wider and wider. For example, we have encountered organisations that have been using the same computer for 20 years, simply because they haven't had

the resources to replace it; elsewhere, we have heard frontline workers express that their beneficiaries are receiving benefit sanctions because they haven't been able to access online services.

However, thanks to this funding from UKSPF, we have been able to help by delivering and facilitating training on topics such as digital skills for volunteers, and how to manage digital spaces safely and inclusively. We have also been involved in delivering a series of digital accessibility training sessions, which have been particularly important as accessibility is one of the most pressing issues in digital inclusion. It is everyone's responsibility to create and share content that is accessible and inclusive, and everyone stands to benefit because of this.

In 2025, we will provide more training on digital accessibility, artificial intelligence (AI) and cybersecurity, as well as training on website development for VCSE organisations. This will equip any organisation with or without a website to understand the basics of setting one up. We will also be hosting a Digital Skills Day for Newcastle and Gateshead VCSE organisations on Tuesday 11 February 2025 at One Strawberry Lane. This will include training sessions delivered by Digital Voice for Communities.

For more information about our UKSPF-funded digital inclusion work, please get in touch at alessandra.mondin@connectedvoice.org.uk ●

Spotlight: Handcrafted



Handcrafted is a charity that provides support, housing, training and community hubs in Chester-Le-Street, Durham, Gateshead and Sunderland. Their Gateshead community hub is based within what was The Shakespeare Pub on Fife Street in Deckham.

www.handcrafted.org.uk

What does your organisation do?

Handcrafted works with a hub and spoke model. We have several community hubs where training, creative activities and advice can be found. We also have supported housing, where people who would otherwise be homeless can live - each house is connected to a hub, and our residents are encouraged to come down and get involved in all that is going on.

We chose the name Handcrafted for two reasons: firstly, we believe that every person has value, no matter what they have done in life or what anyone else thinks of them. Secondly, we believe that every person has something to offer their community, and that everyone can create something of value.

Tell us about your key projects

The old Shakespeare pub is a great example of the work we do. Many people told us that it had a bad reputation, and that it was an area to be avoided. But local people told us that there was a lot of good in the community, and that we would be able to see that more if people were given the right opportunities. So, we bought it and made it our new Gateshead base.

Residents and trainees came and helped us with the renovation, knocking down walls, cleaning, and redecorating. Everyone chipped in to create something new for the

community.

The Shakey (as it is predominantly known) now features a woodwork shop, a plastic recycling room, a training cafe, and four studio flats for supported housing. We have a further 20 houses in the community, all centred around the activities taking place at the Gateshead Hub.

“ We believe that every person has something to offer their community, and that everyone can create something of value. ”

How has Connected Voice supported you?

The Shakey Cafe in particular has benefited greatly from our relationship with Connected Voice. Volunteers can come and learn how to become baristas and chefs, helping to create a low-cost place for people to spend time. We intentionally recruit volunteers who are socially or economically isolated, and who have been led to believe they don't have anything to contribute. And we delight in proving them wrong!

Connected Voice's Gateshead Volunteer Centre has also been a great asset. They have introduced us to people who are looking for somewhere to volunteer, but who struggle with the barriers that have been put in their way. Some volunteers who work with us are incredibly isolated, often dealing with loneliness, economic hardship, and low mood. This could be for

any number of reasons. Many have experienced homelessness, domestic abuse, time in prison, or long-term illness. At the cafe we show them that, not only are they wonderful, but they also have the ability to create wonderful things.

More information about Handcrafted projects

It is in our workshops that you find Handcrafted at its best. On anyone's first day of doing woodwork, they are shown how to make a wooden chopping board. This allows us to

“Many of our houses, and increasingly our cafe, are filled with furniture made by the trainees themselves.

check out what skills they already have and introduce them to the machines we have. After that, trainees can make whatever they like.

The imagination of our trainees knows no bounds - one trainee specialises in making elaborate pirate ships out of wood, while

another churns out bird boxes at an extraordinary rate. A third recently completed an electric ukulele! Many of our houses, and increasingly our cafe, are filled with furniture made by the trainees themselves. Almost all of the wood is recycled, donated by people in Gateshead.

We have recently taken another step in launching our HDPE workshop, which is our own small plastic recycling centre wherein trainees can turn discarded plastic into an ever-expanding range of items, including combs, plant pots, key rings, and much more!

Getting involved

Whenever someone asks if they can get involved, we always tell them the same thing: pop down to the cafe, grab yourself a breakfast, and ask for a tour. One of our staff will be happy to show you what we have to offer.

You can find us at 88 Fife Street, Deckham, Gateshead, NE8 3RR. You can also find out more at www.handcrafted.org.uk, or get in touch at gatesheadhub@handcrafted.org.uk or by calling 0191 676 0499 ●



Photo: A Handcrafted trainee making wooden furniture from scratch in The Shakey's dedicated woodwork shop

Developing health practitioners' skillsets through the Haref Allies

Vicki Harris

Health Equity and Involvement
Manager, Connected Voice



Vicki Harris, Health Equity and Involvement Manager at Connected Voice, introduces our unique Haref Allies programme and discusses how this has been able to improve health practitioners' skillsets and confidence

Our Haref Allies membership has gone from strength to strength since it began in 2021, and we now have over 75 Allies from 57 organisations. The aim of the membership was to provide health practitioners with a dedicated forum and space to:

- Forge stronger links between services and our Haref Network communities.
- Collaborate on formulating solutions to some of the experiences of our Haref Network communities.
- Support fellow Haref Allies and share examples of good practice.

Through our community-led Haref Network, we enable collaboration between communities and health practitioners, which helps educate service providers on how to deliver more equitable services. Elsewhere, our Haref Allies membership allows us to support practitioners to develop more robust and culturally competent skillsets, and to connect them to one another to undertake collaborative work with communities.

It has been really inspiring to see how services within our Haref Allies and communities within our Haref Network have been able to come together and learn from each other to help improve health outcomes for the people they serve.

Below is a testimonial from Judith McGuinness, Patient and Public Involvement and Engagement Manager at NIHR Newcastle

Biomedical Research Centre, who joined our Haref Allies membership in March 2024:

"I had recently started in a new role as Patient and Public Involvement and Engagement Manager at Newcastle University and was keen to build relationships with both communities and colleagues in other organisations and also broaden participation in our research.

"Colleagues in the team who were already Haref Allies recommended the membership to me, and the University was also very supportive. Going to the Allies meetings and workshops is one of the best ways to meet people from a range of organisations, communities, faiths and backgrounds, and it is as informative as it is welcoming!

"The Cultural Competency training really made me think about how we need to work differently with communities to make research more inclusive and more accessible. I've learnt the importance of building trust with communities, and how that can't be built through just one email or a single visit. And now I get to put this learning into practice.

"I would definitely recommend becoming a Haref Ally as finding the right people to connect with all in one space has been hugely positive."

For more information on the Haref Allies, visit [our dedicated webpage](#), or email us at haref@connectedvoice.org.uk ●

Contact us

Connected Voice

Support and
Development

Expert support services that enable voluntary, community and social enterprise organisations to set up, be sustainable and informed, achieve their objectives and come together.

connect@connectedvoice.org.uk
0191 235 7021

Connected Voice

Advocacy

Free professional support to individuals to help them be aware of their rights and choices, make informed decisions, advocate for themselves and facilitate their voices being heard.

advocacy@connectedvoice.org.uk
0191 235 7013

Connected Voice

Business
Services

Quality and cost-effective financial support services that meet the growing needs of charities, community organisations and social enterprises.

cbsteam@connectedvoice.org.uk
0191 235 7020

Connected Voice

Haref

Working with communities and organisations throughout Newcastle and Gateshead to reduce health inequalities linked to ethnicity and culture.

haref@connectedvoice.org.uk
0191 235 7022

Connected Voice

Health Equity

Connecting charities and community organisations to health services to improve digital inclusion, mental health support and social prescribing.

0191 235 7022

www.connectedvoice.org.uk

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Volunteering

Supporting volunteering across Newcastle and Gateshead through employee volunteering (Sector Connector), promoting volunteering opportunities and offering advice.

volunteering@connectedvoice.org.uk
0191 235 7038 (Gateshead Volunteer Centre)
0191 235 7039 (Sector Connector Newcastle)